

Our ministry is multi-faceted.
• counseling • home care • senior services

Our healing & helping ministries

Counseling

There are a lot of hurting people in the world, and untreated mental health concerns can affect entire families. We want to be the Christian counseling resource people turn to for hope, healing, and peace.

Counseling Clinics—Counseling services for all ages are available in our Midwest community clinics and for students in our grade school, high school, and college clinics.

Member Assistance Program—A customized way for churches, schools, and organizations to provide counseling services for their members (in person in our clinics or via secure video from anywhere).

Telehealth Program—Counseling via secure video in states where we have licensed counselors.

Home Care

Sometimes in life a little extra help is needed. Our compassionate and experienced caregivers provide individuals with personal care and assistance in their homes to help make their lives easier, while maintaining the highest level of independence.

Senior Services

Since 1965, WLCFS has provided care for seniors. We are blessed to have two senior living communities.

The Gardens of Hartford—assisted living in Hartford, WI

Wisconsin Lutheran Living Center—assisted living in Milwaukee, WI

Please see our website for a full list of our clinics and services.

2015 “Year in Review”

With donor support, our “Year in Review” shows how we helped more people than ever in 2015. Please see the information below for a quick overview of the impact that donations have made in the lives of several thousand children, teens, and adults.

Teen Counseling in 2015

1,012 counseling hours given to teens at critical times

22 Lutheran High Schools & Prep Schools served

For more information about our Teens 4 Teens initiative that supports teen counseling, please see our website.

5 to 400

of Member Assistance Program organizations



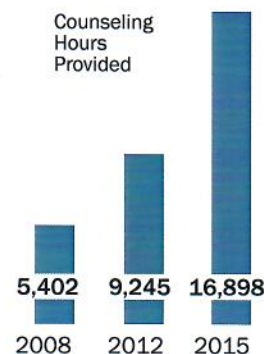
The Member Assistance Program (MAP) provides counseling services to 400 congregations, schools, and other organizations. **With donor support, we hope to assist 500 organizations in 2016.**

16,898

of Christian counseling hours provided in 2015

Through generous gifts from donors, we have seen immense growth over the past eight years.

In 2015, over 2,800 people were assisted with Christian counseling!



19,910

of Home Care hours provided in 2015



Expanded clinics & counseling services

As more and more people struggle with difficult life issues and mental health concerns, Christian Family Solutions is committed to broadening our services to meet their needs. We are currently **updating and expanding several of our counseling clinic locations** in order to serve more people with higher levels of care. Our Fond du Lac (WI), Appleton (WI), Brookfield (WI), and Mankato (MN) clinics are moving into larger, updated locations. At each of those clinics, we will be offering day treatment programs, which will serve those who need more intensive counseling care. Plans are in the works to gradually expand and update more of our clinic locations.

Our **counseling via secure video (telehealth) is expanding as well**, as we continue to hire counselors throughout the United States. We now offer counseling services via telehealth to those who live in the states where we have licensed counselors—currently Wisconsin, Minnesota, Florida, Indiana, Michigan, North Dakota, and Idaho, with the goal of continuing to add more counselors in more states. Some insurance companies are now reimbursing for telehealth services.

Short-term counseling services are also available anywhere in the country and even internationally through our **Member Assistance Program (MAP)**. Congregations, schools, and other organizations continue to provide access for their members to our Christian counselors, who can assist individuals, couples, and families.

Along with emotional/behavioral counseling, more organizations are requesting and receiving discounted MAP rates for educational presentations, premarital counseling, and career counseling services as well. All of the services are available in person at a clinic location or through a live, secure video connection.

To learn more about our clinic locations, telehealth services, and our Member Assistance Program, visit our website at www.ChristianFamilySolutions.org.

We welcome CEO Mark Klug

We are so excited to welcome Mark Klug to our Christian Family Solutions team! Mark comes to our agency with an extensive background in behavioral health management.

As a son of a WELS pastor, Mark was strongly influenced by his Christian upbringing and education, which instilled in him a deep understanding of the commitment our Synod has in fostering strong Christian family values. Those Christian principles are also the foundation of our work at Christian Family Solutions.

Drawing on his behavioral health background and years of experience, Mark is committed to developing programs that provide higher levels of care for those in need of more intensive counseling services. He is also deeply committed to our ministry of helping people not only physically and mentally, but spiritually as well.

To view a short video that introduces Mark Klug and highlights our future direction, please visit our website.



WELCOME, NEW MAP ORGANIZATIONS

Divine Peace Lutheran Church, Renton, WA
Saint Timothy Lutheran Church (ELS), Lombard, IL
Shepherd of the Hills Lutheran Church, Tucson, AZ
Peace Lutheran Church, Aiken, SC
Good Shepherd Lutheran Church, West Bend, WI
Shepherd of the Lakes Lutheran Church, Fairmont, MN
Christ Lutheran Church, Marshall, MN
Emanuel Lutheran Church, Tawas City, MI
St. Mark Lutheran Church, Salina, KS
St. John Lutheran Church, Milwaukee, WI
St. Martini Lutheran Church (LCMS), Milwaukee, WI

The Member Assistance Program is a customized way for churches, schools, and organizations to provide counseling services for their members (in person in our clinics or via video from anywhere).

To learn more, visit ChristianFamilySolutions.org or call 800.438.1772.

www.ChristianFamilySolutions.org • 888.685.9522 • info@wlcfs.org



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